

Scaling QA with AI: Learn how a Leading Multinational Network Provider Achieved **40%** Cost Savings

About The Client

A multinational company providing world-class network and voice services. To maintain operational excellence, aligning governance, streamlining workflows, and driving collaboration across teams are key focus areas.

Business Challenges

1

Managing multiple parallel projects across diverse technologies like SAP, Oracle CPQ, Siebel, Kenan, Nexa, etc.

2

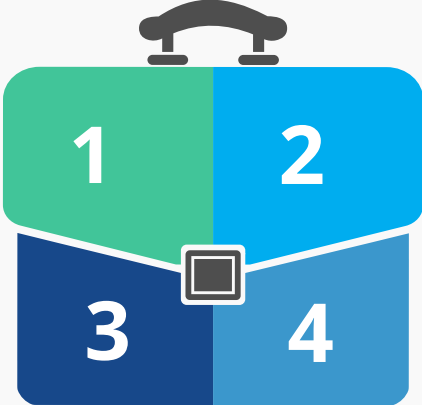
Fragmented workflows due to multiple tech vendors and a siloed ecosystem.

3

Limited automation and governance, leading to high testing costs and inconsistent quality.

4

Resource-intensive test planning, execution, and maintenance, slowing time-to-market.



Saksoft's Solution - Setting Up a Scalable, AI-Powered Test Factory



01

Established a centralized Quality Engineering Test Factory model to streamline testing across projects.

02

Standardized test processes with end-to-end test orchestration using JIRA & Zephyr.

03

Built a structured framework for demand management, test execution, automation, and production analysis.

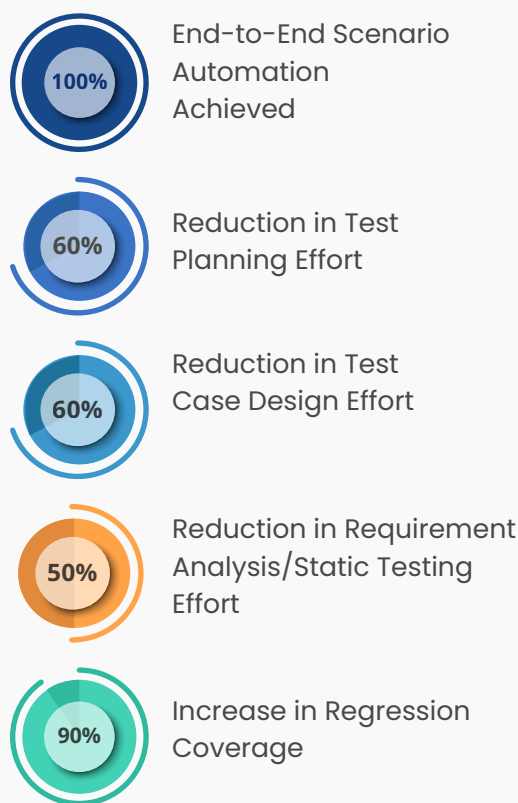
04

Function-aligned teams (Demand Management, Test Execution, Test Automation) to drive efficiency and scalability.

05

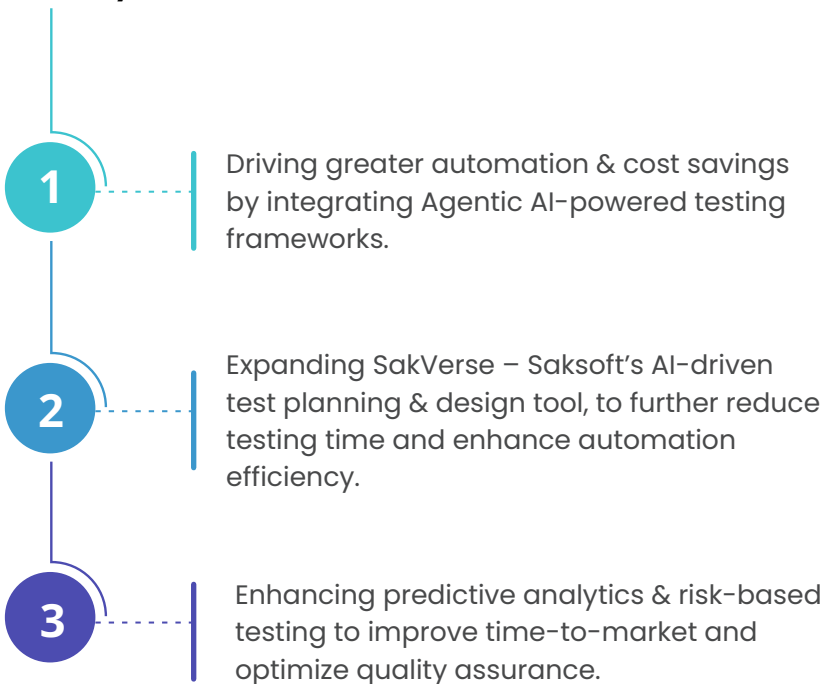
Expanded automation initiatives through UNITE – Saksoft's proprietary test automation framework.

Impact Delivered



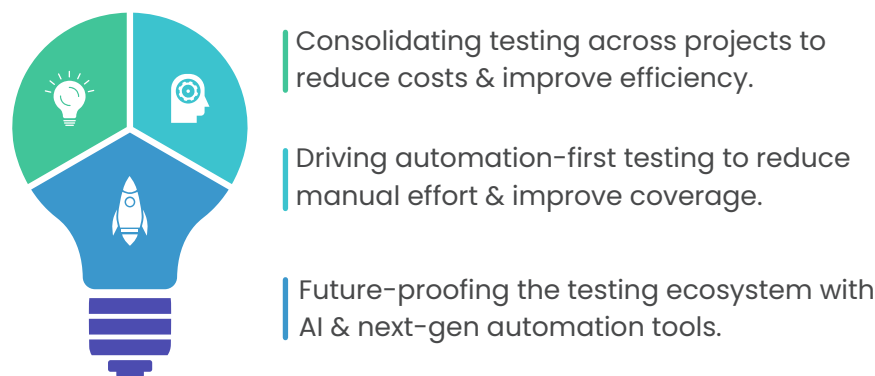
Future Initiatives

Strengthening the Testing Transformation Journey



The Saksoft Advantage

Automation-Led and Thought Leadership-Driven Testing Transformation



Technology Accelerators

-  **SakVerse**
Saksoft’s AI-driven Test Planning & Design Tool
-  **UNITE**
Saksoft’s Test Automation Framework
-  **JIRA & Zephyr**
Test Orchestration & Governance

Saksoft – Transforming Software Testing with AI & Automation

With 25+ years of expertise and a presence in 16+ locations, Saksoft helps businesses accelerate software development, testing, and digital transformation. Our AI-led, domain-aligned Quality Engineering capabilities empower organizations to scale, optimize operations, and enhance service delivery.

Let’s discuss how we can accelerate your testing transformation!